

Managing your NHH data exceptions with E+



Managing high volumes of D0095 exceptions with our Exception Plus (E+) solution.

E+ is the market leading solution in managing NHH data exceptions, covering more than half of the energy market's MPANs.

Efficiently manage your settlement operation and achieve a compliant Final Reconciliation.

Developed by our information service practitioners who are experts in the Energy Market Arrangements, the proprietary E+ solution enables your business' operational resource to efficiently target and resolve only those exceptions that matter - carving through the volume, prioritising the issues and automatically determining the action to be taken.

Every electricity supplier has an obligation to resolve exceptions and achieve a target of 97% energy settled on Annualised Advances (AA) at Final Reconciliation (RF). Significant numbers of NHH Exceptions are generated every day. Investigating them all is extremely time-consuming, and manually determining which can be safely ignored and which should be prioritised is prohibitively labour-intensive and inherently risky to your Final Reconciliation. Additionally, the resolution of issues is often hindered by the limitations of the D0095 report itself.

How does E+ work?

E+ uses two bespoke extracts from the NHHDA system:

- ▶ The "Super-D0095" provides all the additional information needed to filter and categorise the issues.
- ▶ A "No AA @ RF" extract that identifies MPANs approaching Final Reconciliation without a valid Annualised Advance.

These two extracts are loaded into E+ where the solution automatically filters the exceptions that can be safely ignored, determining the actions for the remainder. A supplier can then also use E+ output to improve its BSC/PAB performance and reduce its overall risk at audit.